

Alliance Medical eReferrals

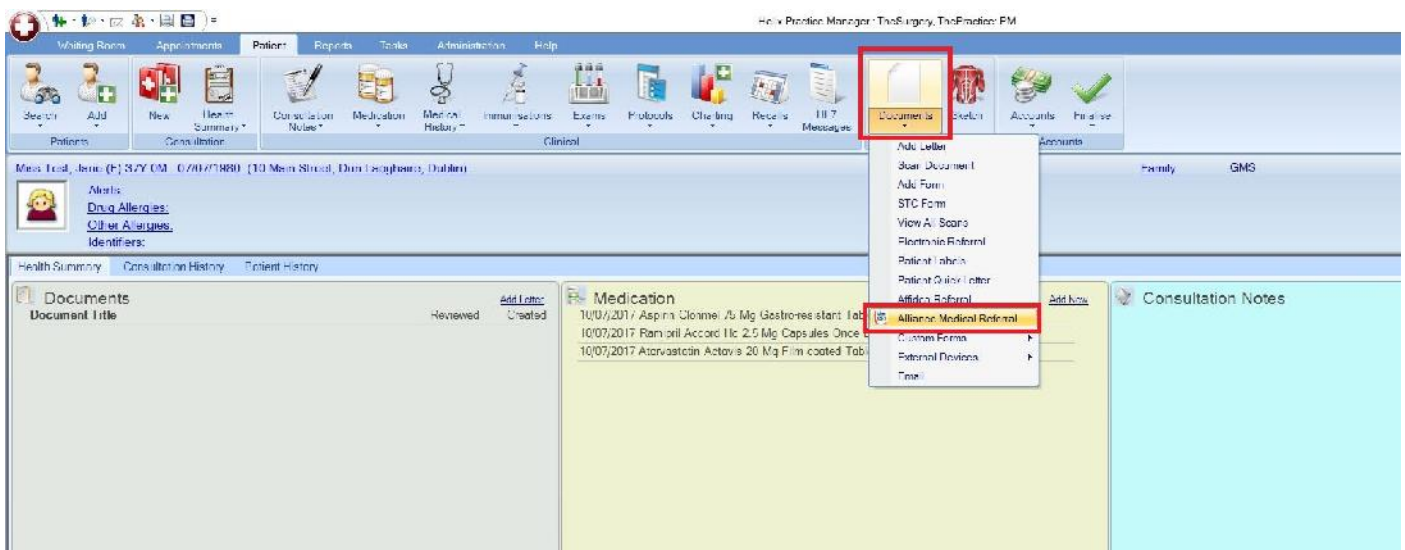
HPM GP Mini Guide

This user guide summarises how the GP referral process works with the Alliance Medical eReferral button in the HPM application.

For HPM support queries please call 01 – 463 3000 followed by option 1, or email gpsupport@helixhealth.com

Step #1

Click 'Documents' in the top right corner of the patient's chart and then click the 'Alliance Medical Referral' button.



Step #2

The private eReferrals section will open up with all Alliance Medical radiology centres loaded into the 'Hospital' list. Click the hospital list and select the Alliance Medical centre you wish to refer to.

Alliance Medical Referral

Alliance Medical Referral

Patient Details

Patient Name:

Date of Birth: Sex:

Hospital Type*: Private

Hospital*:

Hospital Unit*:

HealthLink Patients

First Name: Family Name:

Date of Birth: MRN:

Drag a column header here to group by that column.

Reason For Referral

Previous Hospital Attendance:

Referral Priority:*

Preferred Consultant: Surname: Firstname:

Reason For Referral / Anticipated outcome: *

Vital Signs

BP Systolic/Diastolic:	<input type="text" value="120"/> / <input type="text" value="80"/>	mm/hg	06/07/2017
Height:	<input type="text" value="180"/>	cm	06/07/2017
Weight:	<input type="text" value="65.0"/>	kg	06/07/2017
BMI:	20.06	kg/M2	
Pulse:	<input type="text" value="55"/>	bpm	06/07/2017

Alliance Medical Referral

Patient Details

Patient Name:

Date of Birth: Sex:

Hospital Type*: Private

Hospital*:

Hospital Unit*:

HealthLink Patients

First Name:

Date of Birth:

Drag a column head

First Name	Last Name	Add. 4	MRN

Reason For Referral

Previous Hospital Attendance:

Referral Priority*:

Preferred Consultant: Surname: Firstname:

Reason For Referral / Anticipated outcome: *

Vital Signs

BP Systolic/Diastolic: / mm/hg **06/07/2017**

Height: cm **06/07/2017**

Weight: kg **06/07/2017**

BMI: **20.06** kg/M2

Pulse: bpm **06/07/2017**

Step #3

After selecting your chosen Alliance Medical centre click the 'Hospital Unit' list to choose what type of radiology referral you wish to send to that centre. Note: only radiology types available through Alliance Medical in your chosen centre will be available for selection.

Alliance Medical Referral

Alliance Medical Referral

Patient Details

Patient Name:

Date of Birth: Sex:

Hospital Type*: Private

Hospital*:

Hospital Unit*:

HealthLink Patients

First Name:

Date of Birth:

Drag a column header here to group by that column.

First Name	Last Name	DOB	Sex	Add. 1	Add. 2	Add. 3	Add. 4	MRN
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Reason For Referral

Previous Hospital Attendance:

Referral Priority:*

Preferred Consultant: Surname: Firstname:

Reason For Referral / Anticipated outcome: *

Vital Signs

BP Systolic/Diastolic: / mm/hg **06/07/2017**

Height: cm **06/07/2017**

Weight: kg **06/07/2017**

BMI: **20.06** kg/M2

Pulse: bpm **06/07/2017**

Step #4

Fill in the patient referral information as normal. Note: demographic and clinical information, such as past medical history, medications, etc, that have already been saved in the patient's chart will automatically populate the appropriate sections of the letter, meaning additional work/typing will be kept to a minimum.

When all referral information has been filled in click 'Ok' in the bottom right corner.

Alliance Medical Referral

History of Family Member Diseases: Family history will automatically appear here.

Clinical Exam:

Current Medication

Patient on Anticoagulants*: No

Current Medication: Aspirin Clonmel 75 mg gastro-resistant tablets - .ONE TO BE TAKEN DAILY, Ramipril Accord Hc 2.5 mg capsules - once], Atorvastatin Actavis 20 mg film-coated tablets - .ONE TO BE TAKEN DAILY

Comments

Additional Relevant Information:

Laboratory Investigation

Test Name	Result	Result Date	Unit

Add Lab

Radiology

Test Name	Result Date	Hospital

Add Radiology

Ok Cancel

A message will appear asking if you want to send the referral now. Click 'Yes'.

Helix Practice Manager

Do you want to send the referral now?

Yes No

The referral will take approximately 3 seconds to deliver and will appear in the Alliance Medical booking office in real time where it will be triaged. In the patient's chart the status of the referral will change to 'Accepted'.

The screenshot shows the patient chart for Miss Test, Jane (F) 37Y OM, born 07/07/1980 at 10 Main Street, Dun Laoghaire, Dublin. The 'Electronic Referrals' table is as follows:

Type	Date	Status
General Referral	19/07/2017	Accepted
General Referral	18/07/2017	Accepted
Breast Referral	22/06/2017	Accepted
Breast Referral	22/06/2017	Accepted

When a referral response message has been sent by Alliance Medical to the practice (via Healthlink) it can be viewed by clicking the 'Documents' button in the top right corner. Here you will see response messages for this patient (and all patients) in one screen.

The screenshot shows the 'HL7 Messages' interface with the 'HL7 Messages' button highlighted in the top navigation bar. The message details for a 'General Response' on 19/07/2017 are as follows:

NATIONAL GENERAL REFERRAL RESPONSE FORM

Patient Summary: Jane Test (07/07/1980 - 37 yrs - F), 10 Main Street, Dun Laoghaire

Triage Category: Routine

Referral Overview:

- Referral Received:** Your referral has been received
- OPD Arranged:** Yes

Other Comments:

OPD Details:

- OPD Clinic:** Charter
- Appointment Date:** 20/07/2017 11:00
- Reminder Comment:** Please ensure the patient brings their medication details, along with relevant x-rays, scans and radiology reports, with them to their appointment.

Note: referral response messages are downloaded into the system via the standard Healthlink download module. This can be performed from any PC in the practice with a Healthlink certificate installed and is typically done 2 to 3 times daily by practice staff.