

Alliance Medical eReferrals

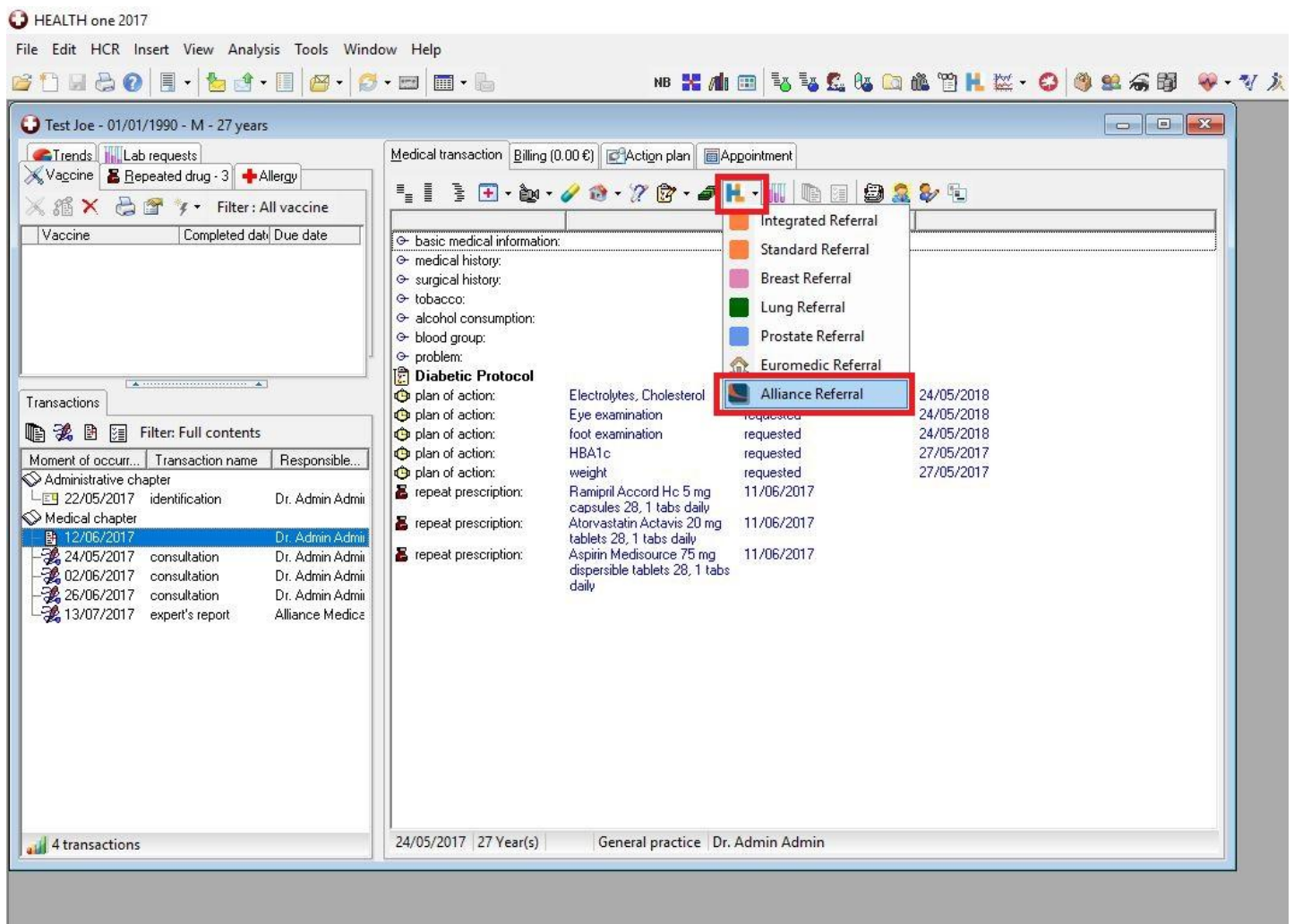
Healthone GP Mini Guide

This user guide summarises how the GP referral process works with the Alliance Medical eReferral button in the Healthone application.

For Healthone support queries please call 01 – 463 3000 followed by option 1, or email gpsupport@helixhealth.com

Step #1

Open the 'Healthlink' menu at the top of the patient's chart and click 'Alliance Referral'.



The screenshot shows the Healthone software interface for a patient named 'Test Joe - 01/01/1990 - M - 27 years'. The 'Healthlink' menu is open, and the 'Alliance Referral' option is highlighted. The interface includes a menu bar (File, Edit, HCR, Insert, View, Analysis, Tools, Window, Help), a toolbar, and a main content area with various tabs and data tables.

Transactions Table:

Moment of occur...	Transaction name	Responsible...
22/05/2017	identification	Dr. Admin Admii
12/06/2017		Dr. Admin Admii
24/05/2017	consultation	Dr. Admin Admii
02/06/2017	consultation	Dr. Admin Admii
26/06/2017	consultation	Dr. Admin Admii
13/07/2017	expert's report	Alliance Medice

Diabetic Protocol Table:


plan of action:			
plan of action:	Electrolytes, Cholesterol		24/05/2018
plan of action:	Eye examination	requested	24/05/2018
plan of action:	foot examination	requested	24/05/2018
plan of action:	HBA1c	requested	27/05/2017
plan of action:	weight	requested	27/05/2017
repeat prescription:	Ramipril Accord Hc 5 mg capsules 28, 1 tabs daily		11/06/2017
repeat prescription:	Atorvastatin Actavis 20 mg tablets 28, 1 tabs daily		11/06/2017
repeat prescription:	Aspirin Medisource 75 mg dispersible tablets 28, 1 tabs daily		11/06/2017

Step #2

The private eReferrals section will open up with all Alliance Medical radiology centres loaded into the 'Alliance hospital' list. Select your name from the 'GP' list then select the Alliance Medical centre you wish to refer to from the 'Alliance hospital' list.

Healthlink Alliance Referral

ALLIANCE REFERRAL FORM



Environment: Unknown
Status: Unsubmitted

GP: Dr. Admin Admin

Patient Details

First Name: Joe Family Name: Test Mobile phone number: 0809090909
Date of Birth: 01/01/1990 MRN: HL0001 Permission to text: Unknown
Sex: Male

Use Healthlink Patient Record

First Name	Family Name	DOB	Sex	Address 1	Address 2	Address 3	Address 4	MRN
Joe	Test	01/01/1990	M	123 FAKE ST	DUBLIN	5		HL0001

Referral Details

Referral Priority: Routine

Alliance hospital: Alliance Medical Merlin Park CT and MR Department: CT

Previous Hospital Attendance:

Preferred Consultant

First Name: Surname:

Investigation

Reason for referral: Referral reason goes here.

Vital Signs

Lab Investigations:

Rad Investigations:

Clinical Exam:

Step #3

After selecting your chosen Alliance Medical centre click the 'Department' list to choose what type of radiology referral you wish to send to that centre. Note: only radiology types available through Alliance Medical in your chosen centre will be available for selection.

Healthlink Alliance Referral

ALLIANCE REFERRAL FORM

Environment: Unknown
Status: Unsubmitted
GP: Dr. Admin Admin

Patient Details

First Name: Family Name: Mobile phone number:
Date of Birth: MRN: Permission to text:
Sex:

Use Healthlink Patient Record

First Name	Family Name	DOB	Sex	Address 1	Address 2	Address 3	Address 4	MRN
Joe	Test	01/01/1990	M	123 FAKE ST	DUBLIN	5		HL0001

Referral Details

Referral Priority:
Alliance hospital: Department:
Previous Hospital Attendance:

Preferred Consultant

First Name: Surname:

Investigation

Reason for referral:

Vital Signs

Lab Investigations:

Rad Investigations:

Clinical Exam:

Step #4

Fill in the patient referral information as normal. Note: demographic and clinical information, such as past medical history, medications, etc, that have already been saved in the patient's chart will automatically populate the appropriate sections of the letter, meaning additional work/typing will be kept to a minimum.

Healthlink Alliance Referral

ALLIANCE REFERRAL FORM

Environment: Unknown
Status: Unsubmitted
GP: Dr. Admin Admin

History of Presenting Complaints:

History of Past Illness: Past history will automatically populate here.

History of Surgical Procedures:

Allergies/Adverse Medication Events: Past allergies will automatically populate here.

Relevant Family History: Family history will automatically populate here.

Social History

Drinker: Unknown Units of Alcohol: per week
Smoker: Current smoker Number of Cigarettes: 5 per day Years Smoking:
Next of Kin:

Current Medication

Patient on Anticoagulants: No
Current Medication:
Add

Comments

Additional Relevant Information:

Print OK Cancel

When all referral information has been filled in click 'OK' in the bottom right corner.

A message will appear asking if you want to send the referral now. Click 'Yes'.

Healthlink Alliance Referral

Do you wish to send this referral to Healthlink now?

Yes No

The referral will take approximately 3 seconds to deliver and will appear in the Alliance Medical booking office in real time where it will be triaged. In the patient's chart the status of the referral will change to 'Accepted'.

HEALTH one 2017

File Edit HCR Insert View Analysis Tools Window Help

Test Joe - 01/01/1990 - M - 27 years

Medical transaction Billing (0.00 €) Action plan Appointment

Diabetic Protocol

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12/06/2017		Dr. Admin Ad
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02/06/2017	consultation	Dr. Admin Admi
26/06/2017	consultation	Dr. Admin Admi
13/07/2017	expert's report	Alliance Medice

4 transactions

24/05/2017 | 27 Year(s) | General practice | Dr. Admin Admin

referral: Healthlink Standard Referral.XML Accepted

When a referral response message has been sent by Alliance Medical to the practice (via Healthlink) it can be viewed by clicking the exports report entry in the patient's chart.

HEALTH one 2017

File Edit HCR Insert View Analysis Tools Window Help

Test Joe - 01/01/1990 - M - 27 years

Medical transaction Billing (0.00 €) Action plan Appointment

date imported: 19/07/2017

triage:

patient type: Outpatient

provider(s): Eimear O'Donnell

location: CT

prescribing doctor: Admin Admin

own doctor: Admin Admin

call number: RRI20170708104630012121

date: 13/07/2017

Result Source: Response Control Number

referral received: Your referral has been received

DPD Arranged: Yes

comments:

DPD clinic:

date of appointment:

reminder: Please ensure the patient brings their medication details, along with relevant x-rays, scans and radiology reports, with them to their appointment.

Moment of occur...	Transaction name	Responsible...
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12/06/2017		Dr. Admin Ad
24/05/2017	consultation	Dr. Admin Admi
02/06/2017	consultation	Dr. Admin Admi
26/06/2017	consultation	Dr. Admin Admi
13/07/2017	expert's report	Alliance Medical

4 transactions

13/07/2017 | 27 Year(s) | Expert's report | Referral | Alliance Medical Charter Medical Radiology

Note: referral response messages are downloaded into the system via the standard Healthlink download module. This can be performed from any PC in the practice with a Healthlink certificate installed and is typically done 2 to 3 times daily by practice staff.